

Privacy Policy

Last Updated and Effective Date: December 20, 2023

Link Logistics Real Estate LLC (“Link”) respects your concerns about privacy and is committed to maintaining the trust of our affiliated entities and clients (collectively, the “Link Clients” or “Clients”) and the visitors to the Link website at <https://www.linklogistics.com/> (such website visitors, the “Visitors”, and such website, the “Link Website”). This Privacy Policy (“Privacy Policy”) describes how Link collects and uses Visitors’ personal information and describes our practices regarding personal information that we collect on behalf of our Clients (the “Link Services”). Note that this Privacy Policy does not cover the job application website at <https://www.linklogistics.com/careers/>. For Link’s privacy notice for job applicants, please visit our corporate website.

This Privacy Policy provides information regarding the types of personal information that Link collects, how Link uses the information, with whom Link may share the information, and the choices available to Clients and Visitors regarding the use of their information. This Privacy Policy also describes the measures Link takes to protect the security of the information and how Clients and Visitors can contact Link about the Company’s privacy practices.

For purposes of this Privacy Policy, “Personal Information” means any information that relates to, describes, identifies, or can be used, directly or indirectly, to identify an individual. As used in this Privacy Policy, “you” means Visitors and Clients collectively from whom we collect, use, and otherwise process Personal Information.

Link’s website is intended for business-to-business purposes only, and we do not knowingly collect the Personal Information of consumers in an individual or household context. By using our website or otherwise providing any information to Link, you are acknowledging that you are a representative or agent of a business and are engaging us in the commercial context (and not in an individual or household context).

Please note that this Privacy Policy is directed only to users in the United States. If you are a California resident, please see the “Your California Privacy Rights” section below for information about rights you may have under California law.

1. What Data We Collect

When you visit the Link Website or use Link Services, we collect certain Personal Information directly from you, including:

Directly from you

Link may collect Personal Information directly from Clients in connection with the provision of Link Services as a service provider to our Clients. Link may collect Personal Information from Visitors to the Link Website.

Other Third Parties

Link may collect Personal Information about you from other sources, such as our vendors and marketing partners.

Cookies and other technology

Link uses cookies and other tracking technologies as Clients and Visitors navigate through the Link Website.

A. Information that you provide to Link

When you visit the Link Website or use Link Services, we collect certain Personal Information directly from you, including:

- Identifiers (e.g., real name, postal address, email address, telephone number, account log-in credentials);
- Customer records information (e.g., credit card number, debit card number, bank account number, or any other financial information, including information that Clients and Visitors provide to pay for Link Services);
- Internet or other electronic network activity (e.g., IP address, browser type, browser language, operating system, referral sources, information regarding interactions with the Link Website, links clicked or opened in Link emails);
- Commercial information (e.g., products or services purchased, obtained, or considered, Personal Information disclosed in a sale or acquisition process);
- Audio, electronic or similar information (e.g., audio recordings when you contact Link with questions or concerns);
- Geolocation data (e.g., physical location); and
- Inferences drawn from other Personal Information (e.g., profiles reflecting preferences and trends).

B. Information we obtain from other sources

Link may also collect some information from other sources, including:

- if we have a business relationship with the organization that you represent, your colleagues or other business contacts may give us information about you, such as your contact details or details of your role in the relationship; and
- information from third-party data providers or publicly available sources for anti-money laundering, background checking and similar purposes, and to protect our business and comply with our legal and regulatory obligations.

If you provide information to us about another person, you should ensure that you comply with any legal obligations that may apply to your provision of the information to us.

C. Information we obtain by automated means

When you visit the Link Website, we may collect certain information by automated means (such as by cookies, web server logs, web beacons and JavaScript). The information we collect in this manner includes your IP address, network location, browser characteristics, browser language, device characteristics, operating system, referring URLs, information on actions taken on the Link Website, and dates and times of website visits. We may use cookies and similar technology on the Link Website and in emails we send you to collect certain information, such as whether you opened or clicked on links in our emails.

Cookies. Cookies are files that websites send to your computer or other Internet-connected device to uniquely identify your browser or to store information or settings on your device. The Link Website may use cookies (such as HTTP, HTML5 and Flash cookies) as well as other types of local storage (such as browser-based or plugin-based local storage).

We use different types of first and third-party cookies on the Link Website for several reasons. First-party cookies are those that we place on your device through the Link Website; third-party cookies are cookies that another party places on your device through the Link Website.

We use third-party web analytics services on the Link Website such as Google Analytics. These service providers help us analyze how visitors use the Link Website. The information obtained for this purpose (including your IP address and other information collected by automated means) may be disclosed to or collected directly by these service providers. To provide this service, Google Analytics may collect certain information about you from your computer, including through the use of cookies. Such information may include information regarding your visit (such as the pages you visit and the length of your visit), information about your device (such as your IP address), how you got to the Website, and other information about you. You can learn more about Google Analytics and how it collects and processes data (including how to control the information sent to Google) by visiting: www.google.com/policies/privacy/partners/.
www.google.com/policies/privacy/partners/ You can

opt-out of Google Analytics by using the Google Analytics opt-out browser add-on, available [here](#).

- To track user trends and patterns: This helps us better understand and improve areas of Link Services that our users find valuable.
- For more information on the cookies we use and how you can manage them, please see the “Your Rights and Choices” section below.
- To provide social media features and to analyze our traffic: We also share information about your use of the Link Website with our social media and analytics partners. We use the information from cookies to provide services better tailored to our Clients’ and Visitors’ needs.

Other tracking devices

In conjunction with gathering information through cookies, our web servers may log information such as your device type, operating system type, browser type, domain, and other system settings, as well as the language your system uses and the country and time zone in which your device is located. We also may record information such as the address of the web page that referred you to the Link Website and the IP address of the device you used to connect to the Link Website. We may log information about your interaction with the Link Website, such as which pages you visit. To control which web servers collect information by automated means, we may place tags on our web pages called “web beacons”, which are small files that link web pages to particular web servers and their cookies. We also may send instructions to your device using JavaScript or other computer languages to gather the sorts of information described above and other details about your interactions with the Link Website.

Cross-device tracking

Link uses data analytics companies, advertising networks, or social media companies, and the features they offer, to engage in “cross-device tracking,” which occurs when platforms, publishers, and advertising technology companies try to connect a consumer’s activity across smartphones, tablets, desktop computers, and other connected devices. The goal of cross-device tracking is to enable companies to link a consumer’s behavior across devices.

2. How Link uses the collected information

Link may use, disclose or otherwise handle the information described in this Privacy Policy for the following purposes to:

- provide Visitors with access to the Link Website;
- improve the Link Website, including statistical analysis of the Link Website;
- customize Visitors' experience on the Link Website;
- deliver content tailored to Visitors' interest and the manner in which Visitors browse the Link Website;
- manage the Link Website;
- operate, evaluate, and improve Link Services;
- process Clients' purchases and transactions;
- communicate with Visitors and Clients, including to respond to inquiries;
- for our information technology or security purposes;
- debug to identify and repair errors that impair existing intended functionality on the Link Website;
- detect security incidents, protect against malicious, deceptive, fraudulent, or illegal activity, and prosecute those responsible for that activity;
- comply with applicable laws and regulatory requirements, or as requested by the government or regulatory authorities;
- conduct business dealings with Clients in the commercial context;
- facilitate a merger, divestiture, acquisition, restructuring, reorganization, dissolution, or other sale or transfer of some or all of our assets, whether as a going concern or as part of bankruptcy, liquidation, or similar proceeding, in which Personal Information held by us is among the assets transferred.

Link may also use the information in other ways for which we provide specific notice at the time of collection.

3. Information that Link discloses to others

Link does not disclose Personal Information we obtain about you through the Link Website except as described in this Privacy Policy. Although we do not authorize these persons to use or disclose the information except as necessary for the purposes for which it is provided or to comply with legal requirements, we may share your Personal Information with the following parties:

- our affiliates;
- trusted service providers who perform services on our behalf (including cloud services), depending on the nature of our relationship with you;

- our financial and transaction counterparties;
- our professional advisors; and
- your agents and representatives.

Link also may disclose information about you in the following contexts:

- if we are required to do so by law or legal process;
- to law enforcement authorities, regulators and/or other government entities and/or other competent authorities based on a lawful disclosure request; or
- when we believe disclosure is necessary or appropriate to prevent harm or financial loss, or in connection with an investigation of suspected or actual fraudulent or illegal activity.

We reserve the right to transfer Personal Information we have about you or otherwise process in the event that we sell or transfer all or a portion of our business or assets (including in the event of a reorganization, spin-off, dissolution or liquidation). In addition, Link may share anonymous/aggregated information with third parties, such as service providers, in order to facilitate our business operations.

We may share information with your consent or at your direction and for other reasons we may describe to you. We may also share aggregated or de-identified information that cannot reasonably be used to identify you.

4. How we protect Personal Information

Link maintains administrative, technical and physical safeguards designed to protect Personal Information we obtain through the Link Website against accidental, unlawful, or unauthorized destruction, loss, alteration, access, disclosure, or use. However, neither individuals nor security systems are foolproof, and the transmission of information via the Internet is also not completely secure. As a result, while Link uses reasonable security measures to protect your Personal Information, we cannot guarantee its absolute security. Please contact privacy@linklogistics.com if you become aware of any unauthorized access to or use of the Link Website or Link Services, or the information collected and maintained in relation to them.

Where Link has given you or allowed you to choose a password which enables you to access certain parts of the Link Website or Link Services, you are responsible for keeping this password confidential and for complying with any other security procedures of which we notify you or which you believe are reasonable. We ask you not to share your password with anyone.

5. International Transfers

To facilitate Link's global operations, Link may store, transfer, and access the Personal Information that you submit on the Link Website to Link's offices or third-party service providers around the world, including the United States, Canada and jurisdictions that may not provide levels of data protection that are equivalent to those of your home jurisdiction. We will take steps to ensure that your Personal Information receives an adequate level of protection in the jurisdictions in which we process it.

This Privacy Policy shall apply even if Link transfers such information to other countries. By using the Link Website and providing any information through the Link Website, you consent to the transfer of your information and Personal Information among the facilities in these countries, including those located outside your home country. Do not use the Link Website if you do not want your Personal Information to be transferred to the United States or to other countries, or if the laws in your country restrict these types of transfers.

6. Retention and deletion of your information

We will retain your information for no longer than is necessary given the purpose for which it was collected.

Note that we may retain some limited information about you so that we can maintain a continuous relationship with you if and when we are in contact with you again. You can opt out of receiving marketing information or contact us to delete your contact details at any time.

7. Your rights and choices

A. Global rights and choices

Link offers you certain choices in connection with the Personal Information we collect from you.

Email Communications: If you receive direct marketing communications from us, you may opt-out by clicking the link in the relevant communication, completing the forms provided to you (where relevant), or by emailing privacy@linklogistics.com.

Cookies: You can manage your preferences related to our use of cookies and similar technologies – please see our Preference Center for further information. You can also set your browser to refuse all or some browser cookies, or to alert you when cookies are being sent. If

you disable or refuse cookies, please note that some parts of the Link Website may be inaccessible or not function properly.

Do Not Track: The Link Website is not designed to respond to “do not track” signals received from browsers. To learn how to opt out of ad network interest-based advertising, please visit www.aboutads.info/choices, or <http://www.networkadvertising.org/choices/>.

B. Your California Privacy Rights

The California Privacy Rights Act or “CPRA” (Cal. Civ. Code § 1798.100 et seq.) and the Shine the Light law (Cal. Civ. Code § 1798.83) affords consumers residing in California certain rights with respect to their Personal Information. If you are a California resident, this section applies to you.

Summary of Prior 12-Month Personal Information Handling Practices

We provide in the chart below a summary of our prior 12-month Personal Information handling practices. You can learn more about the information we collect at or before the point of collection above in Section I(A). Please note that our prior 12-month practices are the same as our current Personal Information handling practices.

Categories of Personal Information: Identifiers (e.g., real name, postal address, email address, telephone number, account log-in credentials)

Sources You

Business or commercial purpose of processing, disclosure and recipients of Personal Information

Sold We have not sold your identifiers to third parties.

Shared for Cross-Context Behavioral Advertising

We have shared your identifiers with third-party cookie and tracker providers for cross-context behavioral advertising.

Service Providers

We have disclosed your identifiers to service providers who provide us professional services, data storage, web hosting, technical support, and data analytics services.

Purpose of Processing

We may have also used and disclosed your identifiers for other reasons, as described in greater detail in Section I(A), including to our affiliates, our service providers, our financial and transactional counterparties, our professional advisors, your agents and representatives, and law enforcement (based on a lawful disclosure request).

Categories of Personal Information: Customer records information (e.g., credit card number, debit card number, bank account number, or any other financial information, including information that Clients and Visitors provide to pay for Link Services)

Sources You

Business or commercial purpose of processing, disclosure and recipients of Personal Information

Sold We have not sold your customer records information to third parties.

Shared for Cross-Context Behavioral Advertising

We have not shared your customer records information with third-party cookie and tracker providers for cross-context behavioral advertising.

Service Providers

We have disclosed your customer records information to service providers who provide us professional services, data storage, web hosting, technical support, and data analytics services.

Purpose of Processing

We may have also used and disclosed your customer records information for other reasons, as described in greater detail in Section I(A), including our affiliates, our service providers, our financial and transactional counterparties, law enforcement (based on a lawful disclosure request).

Categories of Personal Information: Internet or other electronic network activity (e.g., IP address, browser type, browser language, operating system, referral sources, information regarding interactions with the Link Website, links clicked or opened in Link emails)

Sources You

Business or commercial purpose of processing, disclosure and recipients of Personal Information

Sold We have not sold your internet or other electronic network activity information to third parties.

Shared for Cross-Context Behavioral Advertising

We have shared your internet or other electronic network activity information with third-party cookie and tracker providers for cross-context behavioral advertising.

Service Providers

We have disclosed your internet or other electronic network activity information to service providers who provide us professional services, data storage, web hosting, technical support, and data analytics services.

Purpose of Processing

We may have also used and disclosed your internet or other electronic network activity information for other reasons, as described in greater detail in Section I(A), including our affiliates, our service providers, our financial and transactional counterparties, our social media and advertising partners, our professional advisors, your agents and representatives, law enforcement (based on a lawful disclosure request).

Categories of Personal Information: Commercial information (e.g., products or services purchased, obtained, or considered, Personal Information disclosed in a sale or acquisition process)

Sources You

Business or commercial purpose of processing, disclosure and recipients of Personal Information

Sold We have not sold your commercial information to third parties.

Shared for Cross-Context Behavioral Advertising

We have not shared your commercial information with third-party cookie and tracker providers for cross-context behavioral advertising.

Service Providers

We have disclosed your commercial information to service providers who provide us professional services, data storage, web hosting, technical support, and data analytics services.

Purpose of Processing

We may have also used and disclosed your commercial information for other reasons, as described in greater detail in Section I(A), including our affiliates, our service providers, our financial and transactional counterparties, our professional advisors, your agents and representatives, law enforcement (based on a lawful disclosure request).

Categories of Personal Information: Audio, electronic or similar information (e.g., audio recordings when you contact Link with questions or concerns)

Sources You

Business or commercial purpose of processing, disclosure and recipients of Personal Information

Sold We have not sold your audio, electronic, or similar information to third parties.

Shared for Cross-Context Behavioral Advertising

We have not shared your audio, electronic, or similar information with third-party cookie and tracker providers for cross-context behavioral advertising.

Service Providers

We have disclosed your audio, electronic, or similar information to service providers who provide us professional services, data storage, web hosting, technical support, and data analytics services.

Purpose of Processing

We may have also used and disclosed your audio, electronic, or similar information for other reasons, as described in greater detail in Section I(A), including our affiliates, our service providers, our financial and transactional counterparties, our professional advisors, your agents and representatives, law enforcement (based on a lawful disclosure request).

Categories of Personal Information: Geolocation data (e.g. physical location)

Sources You

Business or commercial purpose of processing, disclosure and recipients of Personal Information

Sold We have not sold your geolocation information to third parties.

Shared for Cross-Context Behavioral Advertising

We have shared your geolocation information with third-party cookie and tracker providers for cross-context behavioral advertising.

Service Providers

We have disclosed your geolocation information to service providers who provide us professional services, data storage, web hosting, technical support, and data analytics services.

Purpose of Processing

We may have also used and disclosed your geolocation information for other reasons, as described in greater detail in Section I(A), including our affiliates, our service providers, our financial and transactional counterparties, our professional advisors, your agents and representatives, law enforcement (based on a lawful disclosure request).

Categories of Personal Information: Inferences drawn from other Personal Information (e.g. profiles reflecting preferences and trends)

Sources You

Business or commercial purpose of processing, disclosure and recipients of Personal Information

Sold We have not sold inference information to third parties for monetary consideration.

Shared for Cross-Context Behavioral Advertising

We may have shared your inference information with third-party cookie and tracker providers for cross-context behavioral advertising.

Service Providers

We have disclosed your inference information to service providers who provide us professional services, data storage, web hosting, technical support, and data analytics services.

Purpose of Processing

We may have also used and disclosed your inference information for other reasons, as described in greater detail in Section I(A), including our affiliates, our service providers, our financial and transactional counterparties, our professional advisors, your agents and representatives, law enforcement (based on a lawful disclosure request).

Use and Disclosure of Personal Information

We do not sell or share your information to third parties. However, Link engages third parties to help deliver interest-based advertisements to you and may make use of third-party tracking technologies or other online marketing services. In doing so, we may make available or transfer your Personal Information (e.g., Identifiers such as your IP address, Geolocation data, and Internet or other similar network activity) to third parties, such as advertising agencies, advertising services, analytics providers, sponsored content providers, social media platforms, and other similar technology companies. This is considered a “sale” or “sharing” under the CPRA. We do not knowingly sell, share, use for targeted advertising or disclose the Personal Information of children under the age of 16.

Opt-Out Preference Signals

An opt-out preference signal is a signal that is sent by a platform, technology or mechanism on your behalf that communicates your choice to opt-out of the sharing for targeted advertisements or sale of your Personal Information. You can learn more about implementing opt-out preference signals here or by exploring other developing technologies and services that offer this tool.

Please note that you can also opt-out of the sale or sharing of your Personal Information through our other methods described in the Instructions on How to Exercise Your Privacy Rights section.

Your Rights

The CPRA affords consumers residing in California the following rights with respect to their Personal Information, subject to certain exceptions:

- Right to Delete. You have the right to request us to delete the Personal Information we have collected about you.
- Right to Correct. You have the right to request us to correct inaccurate Personal Information we maintain about you.
- Right to Know and Access. You have the right to know and access the Personal Information we have collected about you, including the categories of Personal Information, the categories of sources from which the Personal Information is collected, the business or commercial purpose for collecting, selling, or sharing Personal Information, the categories of third parties to whom we disclose Personal Information, and the specific pieces of Personal Information we have collected about you.
- Right to Data Portability. You have the right to receive the information under right (3) in a format, to the extent technically feasible, that is portable, usable, and allows you to transmit the Personal Information to a person without impediment, where the processing is carried out by automated means.
- Rights Related to Sharing for Cross-Context Behavioral Advertising or Sale. You have the right to opt-out of the sale or sharing of your Personal Information.
- Rights Related to Sensitive Personal Information. We do not collect Personal Information that is considered “sensitive” under the CPRA.
- Right to No Discrimination. You have the right not to be discriminated against for exercising any of your privacy rights. This includes us not: (a) denying you goods or services; (b) charging you different prices or rates for goods or services, including through the use of discounts or other benefits or imposing penalties; (c) providing you a different level or quality of goods or services; (d) suggesting to you that you will receive a different price or rate for goods or services or a different level or quality of goods or services; and (e) retaliating against you for exercising your privacy rights.

Instructions on How to Exercise Your Privacy Rights

Except for opt-out rights, you may exercise your privacy rights by submitting your request using our privacy portal or by calling (844) 441-9869, enter PIN: 131528 when prompted..

In some instances, we will need to verify your identity before honoring your privacy right request. We will verify your identity by asking you to provide Personal Information related to your recent interactions with us. We will honor your privacy rights request within 45 calendar days of receipt, unless we request an extension as permitted by data privacy laws.

Authorized Agents

You may exercise your privacy rights through an authorized agent. If we receive your request from an authorized agent, we may ask for evidence that you have provided such agent with a power of attorney or that the agent otherwise has valid written authority to submit requests to

exercise rights on your behalf. If you are an authorized agent seeking to make a request, please Contact Us.

Additional Disclosure for California Residents

California law permits residents of California to request certain details about how their information is shared with third parties for direct marketing purposes. If you are a California resident and would like to make such a request, please contact us at privacy@linklogistics.com.

8. Links to other websites

The Link Website may provide links to other websites for your convenience and information. These websites may operate independently from us. Linked websites may have their own privacy notices or policies, which we strongly suggest you review. To the extent any linked websites are not owned or controlled by us, we are not responsible for their content, any use of the websites, or the privacy practices of the websites.

9. Children's Privacy

The Link Website and Link Services are designed and intended for adults. By accessing the Link Website or utilizing Link Services, you represent that you are at least eighteen (18) years of age.

The Link Website and Link Services are not intended for children under the age of thirteen (13). We therefore do not knowingly collect information from or otherwise market the Link Website or Link Services to children under thirteen (13) years old. If you are a parent or guardian of a child under the age of thirteen (13) and believe that he or she has disclosed Personal Information to us, please contact us as described in the "Contact Us" section below. You may review and request the deletion of your child's Personal Information or prohibit the further use of such information.

10. Contact Us

If you have any questions or comments about this Privacy Policy, or if you would like us to update information we have about you or your preferences, please email us at privacy@linklogistics.com.

If you would like to exercise your privacy rights, please submit your request using our privacy portal or by calling (844) 441-9869, enter PIN: 131528 when prompted.

In some instances, we will need to verify your identity before honoring your privacy right request. We will verify your identity by asking you to provide Personal Information related to your recent interactions with us. We will honor your privacy rights request within 45 calendar days of receipt, unless we request an extension as permitted by data privacy laws.

11. Updates to this Privacy Policy

This Privacy Policy may be updated periodically and without prior notice to you to reflect changes in our Personal Information practices. We will post the updated version on the Link Website and indicate at the top of the Policy when it was most recently updated. Please check for any updates regularly. By using the Link Website and Link Services after these changes are made, you agree to the revised version of the Privacy Policy.

12. Special Note Regarding Public Disclosure of Biometric Retention Period

We do not collect biometric information from Visitors or Link Clients, as described in this Privacy Policy. However, in other contexts that are not within the scope of this Privacy Policy (such as from our employees) we may collect biometric information, and some privacy laws require us to publicly disclose our retention period for keeping such data. Should we collect biometric information, we will delete it when the initial purpose for collecting or obtaining the biometric information has been satisfied or within 3 years of the individual's last interaction with us, whichever occurs first.